

SUPPLIER COMMITMENT

QUALITY POLICY

DGS Baskı Teknolojileri A.Ş. aims to provide its customers with high-quality products/services and meet the expectations of its stakeholders by:

- Acting in line with its vision and mission;
- Employing a team of highly motivated, educated professionals who are experts in their field;
- By focusing on continuous improvement;
- By utilizing resources appropriately;
- By fulfilling the requirements of Quality Management Systems and obtaining certification;
- By operating in compliance with global sustainability principles and national/international regulations.

CUSTOMER SATISFACTION POLICY

DGS Printing Technologies considers customer satisfaction to be a fundamental principle of its quality approach and complies with the requirements of the ISO 10002 customer satisfaction system standard. In order to resolve complaints and increase customer satisfaction, it works with a professional team and embraces customer complaints as opportunities for improvement. Complaints are evaluated in accordance with customer-centricity and confidentiality principles, and this process is managed fairly and transparently by effectively utilizing company resources. In this regard;

- Transparency-Objectivity: Complaint notifications, requests, and suggestions are evaluated with great confidentiality and sensitivity through an objective lens.
- Accessibility: Complaints, requests, and suggestions can be submitted by calling 0 216 442 20 00 or sending an email to info@dgs.com.tr.
- Responsiveness: Customer complaints are recorded by the customer relations unit, and the application record is sent to the complainant via email with a registration number.
- Accountability: Customer complaints are recorded and information is provided to the relevant persons when requested. Complaints, requests, and suggestions are evaluated by the relevant teams within the company.
- Continuous Improvement: The Customer Satisfaction Process is approached with a philosophy of continuous improvement, with the goal of always managing the process better.

ENVIRONMENTAL POLICY

DGS Printing Technologies aims to operate with an environmentally responsible workforce and products in line with its sustainability approach. In all relationships with its stakeholders and throughout its activities, the company evaluates environmental impacts in advance and acts to minimize potential adverse effects. In its social responsibility activities, it prioritizes contributing to the environment and society.

Legal Compliance: All activities are carried out in accordance with applicable environmental laws and regulations.

Use of Natural Resources: The company undertakes all necessary actions to reduce the consumption of natural resources such as electricity (including green energy), water, and natural gas used within the scope of its operations.

Waste Management: The company aims to minimize waste generated from its activities and to reduce negative environmental impacts by recycling suitable wastes and disposing of non-recyclable wastes in accordance with applicable legislation.

Environmental Impacts: Environmental aspects are taken into consideration in all investment and purchasing activities. Compliance with soil, air, water, and noise emissions covered under Environmental Impact Assessment (EIA) exemption is maintained. The company ensures the safe and controlled use of chemical substances throughout their life cycle and pays due attention to the protection of biodiversity by respecting animal welfare in its operations and supply chain.

Reuse and Recycling: In order to prevent waste generation, reduce the use of natural resources, and minimize environmental impacts, DGS Printing Technologies supports reuse and recycling practices. Recyclable wastes are segregated at source and sent to licensed recycling facilities, and the reuse of suitable equipment, packaging, and materials is encouraged. Increasing production using environmentally friendly and recycled raw materials is a key priority.

Environmental Awareness: Training programs are provided to increase environmental awareness among all employees.

Monitoring of Environmental Performance and Continuous Improvement: The company monitors the performance of its environmental activities, assesses environmental risks, and measures their impacts. Objectives are established and continuous improvement is achieved accordingly. Systems that consider decarbonization, including greenhouse gas emissions, are established and improvement actions are monitored.

Improvements related to activities with environmental impacts are reviewed and implemented within systems and processes.

ENERGY POLICY

As DGS Printing Technologies,

- We set goals in line with the policy with the participation of our employees, create actions to achieve these goals, and provide the necessary resources.
- Comply with all laws and regulations related to energy and fulfill their requirements,
- Establish effective communication with all stakeholders to create shared values and beneficial results in matters related to Energy Management,
- Use appropriate resources and technologies to control energy,
- Improve energy performance values that include energy efficiency and intensity in all processes,
- Ensuring the efficient use of natural resources and energy, increasing the share of renewable energy sources in energy consumption,
- Reducing energy consumption, conducting studies aimed at continuous development and improvement in energy efficiency, and monitoring their implementation and results,

- Using energy-efficient products to improve energy performance, and ensuring the procurement of services and related design studies or supplies,
- To continue our work in collaboration with our stakeholders, suppliers, subcontractors, and all employees in the interest of mutual benefit,
- To ensure that our senior management provides all information and resources necessary to achieve our energy-related goals and objectives,

Our Goals.

OCCUPATIONAL HEALTH AND SAFETY POLICY

As DGS Printing Technologies, we have adopted a sustainable, proactive, and lean approach to occupational safety. With the involvement of top management, we aim to establish the necessary awareness and culture among all our employees regarding occupational health and safety, and to continuously improve ourselves in order to achieve zero workplace accidents and zero occupational illnesses. DGS Printing Technologies, within the scope of its legal responsibilities, provides periodic training to all personnel to prevent risks specific to the equipment and processes used in the production area, thereby elevating the OHS culture to the highest level. To this end, we act in accordance with the following principles:

- To comply with national and international standards and occupational health and safety regulations in all our activities,
- To set achievable goals and objectives and ensure their renewal in line with the principle of continuous development and improvement,
- To train and raise awareness among all our employees regarding their health and safety, and to encourage and ensure their participation through employee representatives and a suggestion system,
- To instill the awareness that OHS improvement activities are the shared responsibility of all employees,
- To ensure that all our employees, customers, and visitors comply with OHS rules,
- To control OHS risk assessments and strive to eliminate risks at their source and minimize them,
- To keep abreast of technological developments in occupational health and safety and direct our investments accordingly.

In this regard, we are committed to providing a healthy and safe working environment in our company and achieving the goal of “Zero Work Accidents and Zero Occupational Diseases.”

PRODUCT SAFETY POLICY

DGS Printing Technologies conducts its activities in accordance with the Product (Food) Safety Management System in order to provide services to the food industry.

DGS Printing Technologies provides legal, safe, and high-quality products to ensure product safety.

DGS Printing Technologies, which acts in accordance with legal regulations, evaluates positive/negative feedback (customer requests, suggestions, and complaints) received from customers, standardizes the improvements made as a result of this evaluation, integrates them into its current practices, and ensures their continuity.

INFORMATION SECURITY POLICY

Purpose

The purpose of the Information Security Policy is to prevent information security incidents or minimize the risk of damage in order to ensure business continuity at DGS Baskı Teknolojileri A.Ş. and reduce the impact of potential threats.

Scope

This policy covers information assets within DGS Printing Technologies Inc. It is applied by all employees and suppliers.

Responsibility

Information Security management is responsible for keeping risks to company information assets at an acceptable level approved by senior management. Emergency notifications are made to the IT Manager.

Policy

- The objective of the policy is to protect the company's information assets against internal and external intentional or unintentional threats.
- The DGS General Manager has approved this policy.
- The Information Security Policy ensures all of the following requirements:
 - The identification of processes and information assets and the methodological performance of related risk assessments.
 - The protection of information from unauthorized access.
 - The assurance of information confidentiality.
 - Preservation of the integrity of information
 - Ensuring access to information whenever required by business processes
 - Fulfillment of legal obligations and contractual legal obligations
 - Development and improvement of business continuity plans
 - Provision of Information Security training to all employees
 - Ensuring that all information security breaches or suspected breaches are reported to the Information Security Management Board and investigated
- Information security is provided in accordance with business needs.
- All management personnel are responsible for ensuring that the units they manage act in accordance with these policies.
- Compliance with the Information Security Policy is mandatory for all employees.

INTELLECTUAL PROPERTY POLICY

DGS Printing Technologies Inc. fully respects the intellectual property rights of third parties and has a strict zero-tolerance policy against any counterfeiting and/or infringement of intellectual property.

We ensure that the copyrights of designs received from our customers are properly secured by the customer in relation to the products and services offered, and we take care to protect the brand values of our customers and suppliers.

To protect against any possible intellectual property infringement, we ensure that designs are received from our customers and that incoming designs are used appropriately, and we proceed with our processes with approvals.

Despite our efforts to prevent the sale of infringing products, there may be times when we are unable to detect or identify intellectual property infringements. Therefore, we invite our customers or intellectual property rights holders to cooperate with us. In this regard, if you believe your intellectual property rights have been infringed, we recommend that you report this to us and follow our complaint procedure.

1. Reasonable complaints are listed below:

- Trademark Infringement: The unauthorized use of the same or a similar trademark on products that are the same or similar to the products for which the trademark is registered.
- Patent Infringement: Unauthorized use of another party's Design Patent or Utility Patent.
- Copyright Infringement: Unauthorized use of content or photographs created by others, or the sale or use of another party's copyrighted works, including books, CDs, software, etc.
- Other activities that violate local Intellectual Property Law.

2. Complaint procedure:

You can file a complaint by sending us an Infringement Claim Notice. The notice can be sent to us by email: info@dgs.com.tr or you can submit your request in writing via our website at <https://dgs.com.tr/iletimis/>. After receiving your notice, a prompt internal investigation will be conducted. If your complaint is accepted, the necessary actions will be taken based on the alleged infringing activities.

3. Actions we can take against lists that violate rights:

- Remove data entries alleged to violate rights from our company information infrastructure.
- Destroy the inventory in our possession that violates rights when the violation is confirmed by a court.

DGS PRINTING TECHNOLOGIES HUMAN RIGHTS POLICY

RESPECT FOR HUMAN RIGHTS

Respect for human rights is one of the most important values of DGS Printing Technologies.

We strive to operate in accordance with the United Nations Universal Declaration of Human Rights in our relationships with our employees, suppliers, all relevant parties, and society, and to encourage them to be sensitive to this issue. This Policy is based on the International Bill of Rights, the International Labour Organization's (ILO) 1998 Declaration on Fundamental Principles and Rights at Work, the United Nations Global Compact, and the United Nations Guiding Principles on Business and Human Rights.

DGS Printing Technologies supports the United Nations Global Compact (UNGCG), a strategic policy initiative for companies committed to aligning their activities and strategies with universally accepted principles in the areas of human rights, labor, environment, and anti-corruption.

We take due care to identify and prevent human rights risks affecting individuals in our business and surrounding environment as part of our business risks. Where we identify adverse human rights impacts arising from our business activities, we commit to providing fair and reasonable remediation or collaborating on remediation. Where we are linked to such adverse impacts through our relationships with third parties, or are involved in such impacts, we strive to ensure that they are remedied.

DGS Printing Technologies commits to contacting government authorities when it observes that human rights are at risk in the country where it operates and aims to work with specific independent local stakeholders to remedy rights violations.

The General Manager is primarily responsible for the implementation of the Human Rights Policy. The DGS Printing Technologies Human Rights Policy is monitored by the Board of Directors.

NON-DISCRIMINATION

We strive to be a workplace free from discrimination, harassment, and disrespect based on race, gender, national origin, ethnicity, religion, age, disability, sexual orientation, gender identity, political views, or other statuses protected by applicable laws.

We do not tolerate disrespectful or inappropriate behavior, unfair treatment, or retaliation of any kind, regardless of personal characteristics, position, or circumstance. Harassment is unacceptable to us when it occurs at work or outside of work in a work-related situation.

DIVERSITY AND INCLUSION

We value the differences of the people we work with and strive to make them feel included.

DGS Printing Technologies is committed to equal opportunity and bases hiring, development, training, compensation, and promotion decisions on an employee's qualifications, performance, skills, and experience. Diversity in our workforce is essential to achieving our goals. Therefore, we strive to attract, develop, and retain employees with diverse backgrounds and experiences.

CHILD LABOR

We do not employ child labor.

We do not consider it appropriate to hire persons under the age of 18 for heavy or hazardous work. We expect the same from our business partners.

FORCED LABOR AND HUMAN TRAFFICKING

We prohibit all forms of forced labor, including prison labor, debt bondage, military labor, modern forms of slavery, and all forms of human trafficking.

WORKPLACE SAFETY

We are committed to providing a workplace free from violence, harassment, and threats.

We provide security services for employees when necessary and in a manner that respects the dignity, privacy, and reputation of the employee.

COMMITMENT TO COMMUNITY AND STAKEHOLDERS

We recognize that we are part of the community where we operate.

We recognize that we are part of the communities where we operate. In conducting our business, we establish relationships with all our stakeholders, including vulnerable and disadvantaged groups, where their views on human rights issues that matter to them are heard and taken into account.

ORGANIZING

Organizing is free within legal limits.

We respect our employees' right to join a labor union, form a labor union, or not join a labor union without fear of retaliation or threats.

We commit to engaging in constructive dialogue with the freely elected representatives of our employees who are represented by a legally recognized labor union.

SAFE AND HEALTHY WORKPLACE

The safety and health of our employees is paramount.

Our policy is to provide a safe and healthy workplace and to comply with applicable occupational health and safety laws, regulations, and internal requirements. We work to identify and address risks that could lead to accidents, injuries, and health problems, and to create and maintain a healthy and productive work environment.

WORKING HOURS, WAGES, AND EMPLOYEE BENEFITS

We establish our wage policy and employee benefits competitively, in line with the sector, the local labor market, and the terms of applicable collective bargaining agreements. We conduct our operations in compliance with applicable laws regarding wages and working hours. We offer our employees opportunities to develop their skills and potential and to advance.

ENVIRONMENTAL RESPONSIBILITY AND WATER RESOURCES

We are aware of the potential impact of our land and water use within our value chain on human rights and address this issue through specific practices. In line with our Environmental Policy, we respect the human need for water resources and safe drinking water, as well as the protection of ecosystems and communities through proper sanitation.

GUIDANCE AND REPORTING

We strive to create workplaces where open and honest communication is valued and respected among all employees.

DGS Printing Technologies commits to complying with applicable labor and employment laws wherever we operate. We also ensure that employees are aware of the Human Rights Policy through training and an annual certification process.

Any employee who believes there is a conflict between the language of the policy and the laws, customs, and practices of the place where they work, who has questions about this policy, or who wishes to confidentially report a potential violation of this policy should communicate these questions and concerns to local management, Human Resources, or the General Manager. Employees may also report suspected policy violations by emailing info@dgs.com.tr or calling (+90 216 4422000), or by sharing them in suggestion boxes located in camera-free areas within the company. No retaliation or counteraction will be taken against any employee who reports concerns under this policy. The company will investigate employees' concerns, respond to them, and take appropriate corrective action in response to any violations.

The Human Rights Policy is consistent with DGS Printing Technology's Code of Ethics. This policy, including translations and related information, can be found on the DGS Printing Technologies Inc. website:

www.dgs.com.tr

PRINCIPLES RELATED TO THE APPLICATION

DGS Printing Technologies Inc. reserves the right to change this policy at any time. Nothing in this policy supersedes the employment contract between DGS Printing Technologies and its employees, and participation in this program does not guarantee the continuation of the employment relationship between DGS Printing Technologies and its employees.

The Policy is an integral part of DGS Printing Technologies Inc.'s sustainability approach and is communicated to all employees. This Policy has been approved and implemented by the Ethics Committee. The Policy is reviewed by the Board of Directors at least every five years, and progress in its implementation is monitored. If feedback is received from stakeholders, the Ethics Committee reviews the Policy without waiting for the above period. In the event of significant changes to products, services, or activities, the review process is carried out without waiting for the above period. All other policies, procedures, processes, practices, products, and activities are reviewed for any issues that may conflict with the Policy or pose a risk of hindering its implementation.

Areas identified as risky in terms of human rights, the measures taken, and the improvement steps taken are shared with the public annually through reports in a transparent manner. Failure to comply with this human rights policy and/or receipt of complaints related to the subject matter may result in disciplinary action and/or termination of employment for the person or persons concerned following an investigation. These notifications must comply with the laws on the protection of personal data in the relevant country.

BUSINESS CONTINUITY POLICY

Our Business Continuity Policy commits to the following:

- Our company's top priority in ensuring business continuity is human life and health.
- In this context, we recognize the importance of allocating resources to meet all legal, regulatory, and contractual requirements and ensure compliance, and we identify continuous improvement needs.
- The objective of DGS Baskı Teknolojileri A.Ş.'s business continuity activities is to restore critical operations in the shortest possible time after any interruption or emergency, ensuring customers can access services when needed, thereby maintaining a reputable and reliable company image.
- DGS Printing Technologies Inc. aims to effectively and continuously carry out its activities related to the products and services it offers to its customers and stakeholders; to ensure the continuity of its products and services that provide value to its customers and stakeholders, in accordance with the guidelines of the ISO22301 Business Continuity Management System standard, to diagnose risks that threaten the continuity of business processes and operations at an early stage and develop countermeasures, to manage internal and external communication on business continuity issues, and to ensure that business continuity activities are aligned with company business objectives and are an integral part of the corporate culture. In line with this principle, it establishes strategies to achieve defined short-, medium-, and long-term objectives.
- Within this scope, DGS Baskı Teknolojileri A.Ş. defines tasks and responsibilities for employees, provides appropriate training and awareness, and ensures that employees are involved in business continuity. It conducts regular testing and drill activities to review and test the suitability and validity of plans. It monitors its KPIs accordingly.

**DGS Baskı Teknolojileri A.Ş. reserves the right, when deemed necessary, to request information and documentation from the supplier or to conduct on-site/remote assessments in order to verify compliance with the obligations set forth in this commitment.*

Name Surname/ Company Name :

Date : _____

Signature : _____

